



Pro Group Captive Management Named Best in Customer Care

Carson City, NV – November 17, 2014 – Nevada based Pro Group Captive Management Services (Pro Group) has been named 2014 “Best in Customer Care in Captive Management” by Captive Review the international leading publication for risk management and captive insurance.



The 2014 US Captive Services Awards were presented at the Westin Chicago River North, in downtown Chicago. Captive.com is a media partner for the event, which is sponsored by Captive Review. Judged by a panel of captive owners and risk managers, the awards acknowledge excellence in the delivery and management of captive insurance and celebrate innovation, commitment and expertise in the captive insurance field.

Best in Customer Care in Captive Management was a new category in 2014. The focus of this award is on the captive management firm demonstrating how its service offering has improved its clients’ business functionality, access to information and reporting. Judges looked for evidence of valued customer care, improved efficiency and knowledge, expertise and accessibility of the team.

Robert Vogel, President said “Pro Group is extremely honored to be the inaugural winner of this new award in the captive industry. Service is the heart and soul of what we do. Pro Group strives to provide innovative service, technology, and always a cut above. To be the first to receive this prestigious award says volumes about our team. Our staff sets the bar extremely high every day and they stick to it. I could never be more proud of them setting the standard for others to follow in the industry.”

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Pro Group is known for their level of expertise by both their clients and outside vendors, creating some of the top technology and efficiencies in the industry, all proprietary to their brand. They also hold large responsibilities to many state domiciles. Pro Group and its employees have received numerous distinguished awards including Captive Manager of the Year, Employer of the Year, Best Place to Work, VCIA distinguished Scholar award and Citizen of the Year in their local community. They also serve on numerous national industry committees. Pro Group's awards underscore their ongoing commitment to their employees, community and clients.

About Pro Group Captive Management Services

Established in 2003, Pro Group is a national Captive Manager specializing in alternative risk transfer solutions for businesses of all sizes and types. Pro Group's sister company, Pro Group Management, Inc., established in 1994, is a premier administrator of self insured groups for workers' compensation in Nevada. They manage five successful self insured workers' comp groups in the highly competitive workers' compensation marketplace and have achieved record growth continuously since 1995. Pro Group is headquartered in Carson City Nevada.

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